

SOCIABLE

Privacy Policy

Reviewed: March 2024

This Privacy Policy sets out how Sociable uses and protects any information which is given to our organisation. We are committed to ensuring that your privacy is protected, and personal data given to us is stored securely.

In the United Kingdom, for the purposes of the DPA, the Data Controller is The Accessible Guide C.I.C of 72 Storrington Avenue, Liverpool, L11 9AT. We will only collect, process, or retain any personal information about you, where it is necessary for us to do so in order to provide our services to you.

INFORMATION WE COLLECT

It may be necessary to collect certain information when you contact Sociable, including:

- Names
- Contact Address
- Phone Number
- Email Address
- Personal Medical Details
- Credit or Debit Card Details

Online Donations

We may use PayPal to receive online donations via our website. Click [HERE](#) to view PayPal's Privacy Policy.

For sponsored events such as the Santa Dash, we use GoFundMe to create an event page and to receive donations. Click [HERE](#) to view GoFundMe's Privacy Policy.

Online Marketing

We use MailChimp as an online marketing tool that enables us to create and send out regular email newsletters. Click [HERE](#) to view MailChimp's Privacy Policy.

Website Hosting

Our website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Click [HERE](#) to view Wix.com's Privacy Policy.

PURPOSE FOR REQUESTING INFORMATION

We require this information to ensure we are able to deliver our services and projects and for when processing a transaction such as a donation.

For safeguarding purposes, we request personal medical details from service users and volunteers, this includes details of any medication. We will not share this information with third parties unless required or permitted by law.

We may also use your contact details to inform you from time to time about Sociable and/or The Accessible Guide events or activities. We will use the email address which you have provided. We may contact you by email, phone, or post.

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect.

We only provide certain staff with access to sensitive personal data and ensure that our working practices meet the highest standards of security.

WEBSITE COOKIES

Cookies are small pieces of data stored on a site visitor's browser. They are typically used to keep track of the settings users have selected and actions they have taken on a site. We may use cookies to ensure we:

- Provide a great experience for visitors and customers.
- Monitor and analyse the performance, operation, and effectiveness of Wix's platform.
- Ensure the Wix platform is secure and safe to use.

The use of cookies does not give access to the rest of your computer or to any personal data. If you do not wish cookies to be stored on your computer, you can disable them on your internet browser.

CONTROL YOUR INFORMATION

If you have previously agreed to us using your personal information to inform you about Sociable events or activities which you may find of interest, you may change your mind at any time by emailing us at phil@theaccessibleguide.com or by calling us on 07523 951 253.